

Event donations

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Keep events free while funding your community

Event donations give leaders a simple way to collect financial support during [event registration](#)—no extra links, no awkward asks—while keeping every event open to everyone who can't pay.

Enable event donations

1. [Create](#) or edit an event.
2. Toggle **Donations** → **On**.
3. Choose a suggested amount and range
4. Connect your [bank account](#) if you haven't already, and **Publish**.

Members can donate

During event registration, members will see a sliding-scale donation prompt. Drag the donations bar to the desired amount. All payments collected. To skip, simply press the "Not now" button. Donations do not prohibit registration.

Fixed donations

With sliding scale donations using the Heylo event donation feature, donations require a minimum of \$1 gap in ranges. Alternatively, consider a [multiple registration](#) option with a free and fixed payment option.

Tickets and donations together

You can enable donations **in addition to** [paid tickets](#). Attendees first choose their ticket tier, then see the donation slider before checkout—perfect for upsells or “pay-it-forward” contributions.

Cancellation and refunds

If an event or an event registration is [cancelled](#), there is no refund for the event donation. Group admins can [refund](#) payments as needed.

Fees and payouts

Event donations are subject to [standard fees](#). In all cases, fees are absorbed and paid out according to Heylo's [payouts](#).
