Event donations

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Keep events free while funding your community

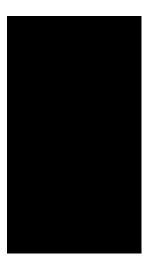
Event donations give leaders a simple way to collect financial support duringevent registration—no extra links, no awkward asks—while keeping every event open to everyone who can't pay.

Enable event donations

- 1. Create or edit an event.
- 2. Toggle **Donations** → **On**.
- 3. Choose a suggested amount and range
- 4. Connect your bank account if you haven't already, and Publish.

Who can donate

During event registration, members will see a sliding-scale donation prompt. Drag the donations bar to the desired amount. All payments collected. To skip, simply press the "Not now" button. Donations do not prohibit registration.



Members can also donate anytime before or after registration, even if they have not registered or checked-in. Non-members cannot donate to the event.

Fixed donations

With sliding scale donations using the Heylo event donation feature, donations require a minimum of \$1 gap in ranges. Alternatively, consider a multiple registration option with a free and fixed payment option.

Tickets and donations together

You can enable donations **in addition to** paid tickets. Attendees first choose their ticket tier, then see the donation slider before checkout—perfect for upsells or "pay-it-forward" contributions.

Cancellation and refunds

If an event or an event registration is cancelled, there is no refund for the event donation. Group admins can refund payments as needed.

Fees and payouts

Event donations are subject to standard fees. In all cases, fees are absorbed and paid out according to Heylo's payouts.